**TERMS AND CONDITIONS FOR DATASHOP**

The legal agreements set out below are between you and InnovAccer management private limited and/or InnovAccer Inc. (singularly or plurally referred to as “INNOVACCER") and govern your use of the DataShop platform (the “DATASHOP”). To agree to these terms, click "agree." if you do not agree to these terms, do not click "agree," and do not use the DATASHOP. This agreement applies without prejudice to software/platform licenses that you may have entered into, such as for the use of the data mining, data standardization, data visualization, big data analytics, statistical analysis, technology implementation and other products exclusively or non-exclusively owned/licensed to INNOVACCER.

For more information about our products and services, please visit <http://www.innovaccer.com>.

**DATASHOP TERMS OF SALE AND LICENSE TO ACCESS DATA AND TOOLS AVAILABLE**

**PAYMENTS, TAXES, AND REFUND POLICY**

You agree that you will pay for all products/subscription you purchase through the DATASHOP, and that INNOVACCER may charge your payment method for any products purchased or subscribed and for any additional amounts (including any late fees, as applicable) that may be accrued by or in connection with your Account. Your credit card issuer may impose additional fees on purchases made with that credit card on the DATASHOP. You are responsible for the timely payment of all fees and for providing INNOVACCER with a valid payment method for payment of all fees. For details of how purchases are billed please visit (ADD WEB ADDRESS)

You are responsible for any tax obligations in India. Any payments due to INNOVACCER are net of any applicable taxes.

All sales, subscription and rentals of products are final.

Prices for products offered via the DATASHOP may change at any time, and the DATASHOP do not provide price protection or refunds in the event of a price reduction or promotional offering. Although, INNOVACCER will notify You before changes in pricing via e-mail.

If a product becomes unavailable following a transaction but prior to download/subscription, your sole remedy is a refund. If technical problems prevent or unreasonably delay delivery of your product, your exclusive and sole remedy is either replacement or refund of the price paid, as determined by INNOVACCER.

**RENEWAL OF SUBSCRIPTION**

You agree to give rights to INNOVACCER to charge for renewal of annual subscription on your credit card after expiry of annual subscription. InnovAccer will ensure to inform you well before fifteen (15) days before the annual subscription expires.

**ABOUT DATASHOP**

DATASHOP is a data access & analytical platform of INNOVACCER, used under license and/or under the exclusive ownership thereof. DATASHOP is a convenient feature providing an interface for the end user to query multiple data sources for retrieving specific information relevant to him or her, download data at convenience, and analyze/visualize data using tools provided on the platform thereof. The DATASHOP would act as a one stop shop for researchers, consultants, analysts, and think tanks to access, explore, visualize, and analyze data in the formats that they have always wanted. It would solve a long standing problem of access to “quality data” in formats researchers have most commonly used for their analysis, and getting all that they need on one single platform. Most important pieces of what the DATASHOP would differentiate itself from others available platforms in the space are going to be:

1. The quality of data that Datashop has (statistically validated datasets).
2. The ease of downloading data.
3. The breadth of data that Datashop will present for your research.
4. Artfully created intuitive interfaces for access to data.
5. Easy-to-Use Tools to visualize and analyze data.

**GIFT CERTIFICATES, INNOVACCER CARDS, ALLOWANCES, AND COUPON CODES**

Gift Certificates, INNOVACCER Cards, Coupon Codes, and Allowances, in addition to unused balances, are not redeemable for cash and cannot be returned for a cash refund, without prejudice to any applicable statutory right to a refund in case of faulty or miss-described gifts; exchanged; resold; used to purchase Gifts, Gift Certificates, or INNOVACCER Cards; used to provide Allowances; used for purchases on the DATASHOP. Unused balances are not transferable.

Gift Certificates, INNOVACCER Cards, Coupon Codes, and Allowances purchased in India may be redeemed through the DATASHOP only in India.

INNOVACCER is not responsible for lost or stolen Gift Certificates, INNOVACCER Cards, Coupon Codes, or Allowances. Risk of loss and title for Gift Certificates, INNOVACCER Cards, and Allowances that are transmitted electronically pass to the purchaser in India upon electronic transmission. Risk of loss and title for Content Codes that are transmitted electronically pass from INNOVACCER in India upon electronic transmission.

INNOVACCER reserves the right to close accounts and request alternative forms of payment if a Gift Certificate, INNOVACCER Card, Coupon Code, or Allowance is fraudulently obtained or used on the DATASHOP.

INNOVACCER AND ITS LICENSEES, AFFILIATES, AND LICENSORS MAKE NO WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO COUPON CODES, OR THE DATASHOP, INCLUDING, WITHOUT LIMITATION, ANY EXPRESS OR IMPLIED WARRANTY OF AUTHENTICITY OR MERCHANTABILITY OR FITNESS OF DATA FOR A PARTICULAR PURPOSE.

**IMPORTANT SAFETY INFORMATION**

To avoid muscle, joint, or eye strain during your use of the DATA offered through the DATASHOP, you should always take frequent breaks, and take a longer rest if you experience any soreness, fatigue, or discomfort. A very small percentage of people may experience seizures or blackouts when exposed to flashing lights or patterns, including but not limited to while reading extensively or watching videos. Symptoms may include dizziness, nausea, involuntary movements, loss of awareness, altered vision, tingling, numbness, or other discomforts. You may consult a doctor before using the products offered through the DATASHOP if you have ever suffered these or similar symptoms. Parents should monitor their children’s use of the products offered through the DATASHOP for signs of symptoms.

**PRE-ORDERS**

By pre-ordering data, you are authorizing the DATASHOP to automatically charge your account in return of using DATASHOP when the services, functionalities, or platform features (collectively known as “ITEM”) for which You subscribed for becomes available. You may cancel your pre-order prior to the time the ITEM becomes available.

**ELECTRONIC CONTRACTING**

Your use of the DATASHOP includes the ability to enter into agreements and/or to make transactions electronically. You acknowledge that your electronic submissions constitute your agreement and intent to be bound by and to pay for such agreements and transactions. Your agreement and intent to be bound by electronic submissions applies to all records relating to all transactions you enter into on this site, including notices of cancellation, policies, contracts and applications. In order to access and retain your electronic records, you may be required to have certain hardware and software, which are your sole responsibility.

INNOVACCER is not responsible for typographic errors.

**REQUIREMENTS FOR USE OF THE SERVICE**

This Service is available for individuals aged 13 years or older. If you are 13 or older but under the age of 18, you should review this Agreement with your parent or guardian to make sure that you and your parent or guardian understand it.

The Service is available globally. INNOVACCER may use technologies to verify your compliance with local laws which you may be subject to.

Use of the Service requires compatible devices, Internet access, and certain software (fees may apply); may require periodic updates; and may be affected by the performance of these factors. High-speed Internet access is strongly recommended for regular use and is required for video. The latest version of required software is recommended to access the Service and may be required for certain transactions or features and to download INNOVACCER Products previously purchased from the Service. You agree that meeting these requirements, which may change from time to time, is your responsibility. The Service is not part of any other product or offering, and no purchase or obtaining of any other product shall be construed to represent or guarantee you access to the Service.

**YOUR ACCOUNT**

As a registered user of the Service, you may establish an account ("Account"). Don’t reveal your Account information to anyone else. You are solely responsible for maintaining the confidentiality and security of your Account and for all activities that occur on or through your Account, and you agree to immediately notify INNOVACCER of any security breach of your Account. INNOVACCER shall not be responsible for any losses arising out of the unauthorized use of your Account.

In order to purchase and/or download INNOVACCER Products and/or Service, you must enter your INNOVACCER ID and password to authenticate your Account for purchases. Once you have authenticated your Account, using your INNOVACCER ID and password, you will not need to authenticate again for at least the time until Your Browser Session is active on your computer or any other electronic equipment; you can choose to allow your computer or INNOVACCER to remember your password to remain authenticated. During this time, you will be able to purchase and download INNOVACCER Products without re-entering your password. You can turn off the ability to make INNOVACCER Product purchases or change settings to require a password for every transaction by adjusting the settings on your computer, iOS Device, or any other electronic equipment.

You agree to provide accurate and complete information when you register with, and as you use, the Service ("INNOVACCER Registration Data"), and you agree to update your INNOVACCER Registration Data to keep it accurate and complete. You agree that INNOVACCER may store and use the INNOVACCER Registration Data you provide for use in maintaining and billing fees to your Account.

**PRIVACY**

The Service is subject to INNOVACCER Inc.'s (“INNOVACCER”) Privacy Policy at <http://www.innovaccer.com/privacy>.

At all times your information will be treated in accordance with INNOVACCER’s Privacy Policy.

**CONTENT AND DATA**

INNOVACCER reserves the right to change content options (including eligibility for particular features) without notice. Although, You will receive regular updates from INNOVACCER if changes to Data that You subscribed for has been changed within reasonable time.

INNOVACCER maintains several checks and balances to validate the accuracy and correctness of all content and data on DATASHOP. Although, INNOVACCER does not take any liability or warranty of any content or data provided to You.

**USE OF SUBSCRIBED CONTENT**

You agree that the INNOVACCER Products are provided to you by way of a license only. Service and certain INNOVACCER Products include a security technology that limits your use of INNOVACCER Platforms and that, whether or not INNOVACCER Plaforms are limited by security technology, you shall use INNOVACCER Products in compliance with the applicable usage rules established by INNOVACCER and its licensors (“Usage Rules”), and that any other use of the INNOVACCER Products may constitute a copyright infringement. Any security technology is an inseparable part of the INNOVACCER Products. INNOVACCER reserves the right to modify the Usage Rules at any time. You agree not to violate, circumvent, reverse-engineer, decompile, disassemble, or otherwise tamper with any of the security technology related to such Usage Rules for any reason—or to attempt or assist another person to do so. Usage Rules may be controlled and monitored by INNOVACCER for compliance purposes, and INNOVACCER reserves the right to enforce the Usage Rules without notice to you. You agree not to access the INNOVACCER Service by any means other than through medium that is provided by INNOVACCER for accessing the INNOVACCER Service. You shall not access or attempt to access an Account that you are not authorized to access. You agree not to modify the software in any manner or form, or to use modified versions of the software, for any purposes including obtaining unauthorized access to the INNOVACCER Service. Violations of system or network security may result in civil or criminal liability.

**DATA LICENSE**

Any data or content you obtain from DATASHOP with or without a subscription plan is Intellectual Property of INNOVACCER. You are granted a non-exclusive, non-transferable license to use data or content for personal, research, and/or non-commercial use until the term of the subscription. In cases of data or content obtained by You without subscription by fair means within the limitation of Usage Rights, the term of your license to use data or content for personal, research, and/or non-commercial use is perpetual.

**USAGE RULES**

You must use INNOVACCER Platforms and DATASHOP in ways other than those mentioned below. In absence of which, INNOVACCER has a right to suspend or terminate your account from DATASHOP.

(i) You shall be authorized to use INNOVACCER Platforms only for personal, research, or non-commercial use.

(ii) In case of any trespass/breach/unauthorized access to your account is notice, kindly inform the same to InnovAccer for appropriate action at the earliest.

(iii) You shall not use any ‘crawlers’, ‘robots’, ‘spiders’, automated scripts, codes, repetitive manual efforts, or any form of computer application to extract data from DATASHOP.

(iv) You shall not upload any abusive, pornographic, racial, sexual content on any INNOVACCER website, server, platform, hard drives.

Some INNOVACCER Products, including but not limited to Premium content, may be downloaded only once and cannot be replaced if lost for any reason. It is your responsibility not to lose, destroy, or damage INNOVACCER Products once downloaded, and you may wish to back them up.

The delivery of INNOVACCER Products does not transfer to you any commercial or promotional use rights in the INNOVACCER Products. Any duplication, copying, burning or exporting capabilities are solely an accommodation to you and shall not constitute a grant, waiver, or other limitation of any rights of the copyright owners in any content embodied in any INNOVACCER Product.

You acknowledge that, because some aspects of the INNOVACCER Service, INNOVACCER Products, and administration of the Usage Rules entails the ongoing involvement of INNOVACCER, if INNOVACCER changes any part of or discontinues the INNOVACCER Service, which INNOVACCER may do at its election, you may not be able to use INNOVACCER Products to the same extent as prior to such change or discontinuation, and that INNOVACCER shall have no liability to you in such case.

**THIRD-PARTY MATERIALS**

Certain content or data on DATASHOP may include materials from third parties. INNOVACCER may provide links to third-party websites as a convenience to you. You agree that INNOVACCER is not responsible for examining or evaluating the content or accuracy and INNOVACCER does not warrant and will not have any liability or responsibility for any third-party materials or websites, or for any other materials, products, or services of third parties. You agree that you will not use any third-party materials in a manner that would infringe or violate the rights of any other party and that INNOVACCER is not in any way responsible for any such use by you.

**BUNDLED SERVICES**

INNOVACCER provides analytical services at a fixed maximum monetary value on few subscription plans to its users along with the data. If You subscribe to any of the subscription plans offering analytical services at a fixed maximum monetary value, You agree that InnovAccer has a discretion to decide monetary value of services based on your service request. You also agree that InnovAccer shall not be liable to offer You services beyond the maximum monetary value included in the plan you subscribed to.

**SHARE RIGHTS**

You can share legal rights on a queried data from the data You have subscribed with up to five (5) other collaborators. These legal rights only include right to use data for personal, research and non-commercial use only. The rights do not include any use of data beyond the queried data on which share rights are provided. If those collaborators are not existing users of DATASHOP, they will have to pay a registration fees whose schedule is available at <pricing plan link>.

**OBJECTIONABLE MATERIAL**

You understand that by using the Service, you may encounter material that you may deem to be offensive, indecent, or objectionable, and that such content may or may not be identified as having explicit material. Nevertheless, you agree to use the Service at your sole risk and INNOVACCER shall have no liability to you for material that may be found to be offensive, indecent, or objectionable. Product types and descriptions may be provided for convenience, and you agree that INNOVACCER does not guarantee their accuracy. However, it would be the best endeavor of INNOVACCER to remove such offensive, indecent, or objectionable content when noticed or brought to the notice of INNOVACCER.

**INTELLECTUAL PROPERTY**

You agree that the Service, including but not limited to INNOVACCER Products, graphics, user interface, reports, analysis, research, output, data generated, derivative work, audio clips, video clips, editorial content, and the scripts and software used to implement the Service, contains proprietary information and material that is owned by INNOVACCER and/or its licensors, and is protected by applicable intellectual property and other laws, including but not limited to copyright. You agree that you will not use such proprietary information or materials in any way whatsoever except for use of the Platform in compliance with this Agreement. No portion of the Platform may be reproduced in any form or by any means, except as expressly permitted in these terms. You agree not to modify, rent, lease, loan, sell, distribute, or create derivative works based on the Platform in any manner, and you shall not exploit the Platform in any unauthorized way whatsoever, including, but not limited to, by trespass or burdening network capacity.

Notwithstanding any other provision of this Agreement, INNOVACCER and its licensors reserve the right to change, suspend, remove, or disable access to any INNOVACCER Products, content, or other materials comprising a part of the Service at any time without notice. In no event will INNOVACCER be liable for making these changes. INNOVACCER may also impose limits on the use of or access to certain features or portions of the Platform, in any case and without notice or liability.

All copyrights in and to the Platform, including the compilation of content, postings, links to other Internet resources, and descriptions of those resources) and related software are owned by INNOVACCER and/or its licensors, who reserve all their rights in law and equity. THE USE OF THE SOFTWARE OR ANY PART OF THE PLATFORM, EXCEPT FOR USE OF THE PLATFORM AS PERMITTED IN THIS AGREEMENT, IS STRICTLY PROHIBITED AND INFRINGES ON THE INTELLECTUAL PROPERTY RIGHTS OF OTHERS AND MAY SUBJECT YOU TO CIVIL AND CRIMINAL PENALTIES, INCLUDING POSSIBLE MONETARY DAMAGES, FOR COPYRIGHT INFRINGEMENT.

INNOVACCER, the INNOVACCER logo, INNOVACCER, and other INNOVACCER trademarks, service marks, graphics, and logos used in connection with the Platform are trademarks or registered trademarks of Innovaccer Management Private Limited in India or other countries. Other trademarks, service marks, graphics, and logos used in connection with the Platform may be the trademarks of their respective owners. You are granted no right or license with respect to any of the aforesaid trademarks and any use of such trademarks.

**TERMINATION**

If you fail, or INNOVACCER suspects that you have failed, to comply with any of the provisions of this Agreement, INNOVACCER, at its sole discretion, without notice to you may: (i) terminate this Agreement and/or your Account, and you will remain liable for all amounts due under your Account up to and including the date of termination; and/or (ii) terminate the license to the software; and/or (iii) preclude access to the Platform (or any part thereof).

INNOVACCER reserves the right to modify, suspend, or discontinue the Service (or any part or content thereof) at any time with or without notice to you, and INNOVACCER will not be liable to you or to any third party should it exercise such rights.

**DISCLAIMER OF WARRANTIES; LIABILITY LIMITATION**

INNOVACCER does not guarantee, represent, or warrant that your use of the INNOVACCER service will be uninterrupted or error-free, and you agree that from time to time INNOVACCER may remove the INNOVACCER service for indefinite periods of time, or cancel the INNOVACCER service at any time, without notice to you.

You expressly agree that your use of, or inability to use, the INNOVACCER service is at your sole risk. The INNOVACCER service and all products and services delivered to you through the INNOVACCER service are (except as expressly stated by INNOVACCER) provided "as is" and "as available" for your use, without warranties of any kind, either express or implied, including all implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement. Because some jurisdictions do not allow the exclusion of implied warranties, the above exclusion of implied warranties may not apply to you.

In no case shall INNOVACCER, its directors, officers, employees, affiliates, agents, contractors, or licensors be liable for any direct, indirect, incidental, punitive, special, or consequential damages arising from your use of any of the INNOVACCER service or for any other claim related in any way to your use of the INNOVACCER service, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of any content (or product) posted, transmitted, or otherwise made available via the INNOVACCER service/DATASHOP, even if advised of their possibility. Because some jurisdictions do not allow the exclusion or the limitation of liability for consequential or incidental damages, in such jurisdictions, INNOVACCER’s liability shall be limited to the extent permitted by law.

INNOVACCER shall use reasonable efforts to protect information submitted by you in connection with the INNOVACCER service, but you agree that your submission of such information is at your sole risk, and INNOVACCER hereby disclaims any and all liability to you for any loss or liability relating to such information in any way.

INNOVACCER does not represent or guarantee that the INNOVACCER service will be free from loss, corruption, attack, viruses, interference, hacking, or other security intrusion, and INNOVACCER disclaims any liability relating thereto. Some INNOVACCER products can be downloaded only once; after being downloaded, they cannot be replaced if lost for any reason. You shall be responsible for backing up your own system, including any INNOVACCER products purchased or rented from the INNOVACCER store.

**WAIVER AND INDEMNITY**

By using the INNOVACCER service, you agree, to the extent permitted by law, to indemnify and hold INNOVACCER, its directors, officers, employees, affiliates, agents, contractors, and licensors harmless with respect to any claims arising out of your breach of this agreement, your use of the INNOVACCER service, or any action taken by INNOVACCER as part of its investigation of a suspected violation of this agreement or as a result of its finding or decision that a violation of this agreement has occurred. This means that you cannot sue or recover any damages from INNOVACCER, its directors, officers, employees, affiliates, agents, contractors, and licensors as a result of its decision to remove or refuse to process any information or content, to warn you, to suspend or terminate your access to the INNOVACCER/DATASHOP service, or to take any other action during the investigation of a suspected violation or as a result of INNOVACCER’s conclusion that a violation of this agreement has occurred. This waiver and indemnity provision applies to all violations described in or contemplated by this agreement.

**CHANGES**

INNOVACCER reserves the right at any time to modify this Agreement and to impose new or additional terms or conditions on your use of the Service. Such modifications and additional terms and conditions will be effective immediately and incorporated into this Agreement. Your continued use of the INNOVACCER Service will be deemed acceptance thereof.

**MISCELLANEOUS**

This Agreement constitutes the entire agreement between you and INNOVACCER and governs your use of the Service, superseding any prior agreements between you and INNOVACCER. You also may be subject to additional terms and conditions that may apply when you use affiliate services, certain INNOVACCER Products, third-party content, or third-party software. If any part of this Agreement is held invalid or unenforceable, that portion shall be construed in a manner consistent with applicable law to reflect, as nearly as possible, the original intentions of the parties, and the remaining portions shall remain in full force and effect. INNOVACCER’ failure to enforce any right or provisions in this Agreement will not constitute a waiver of such or any other provision. INNOVACCER will not be responsible for failures to fulfill any obligations due to causes beyond its control.

The Service is operated by INNOVACCER from its offices in India. You agree to comply with all local, state, federal, and national laws, statutes, ordinances, and regulations that apply to your use of the Service. All transactions on the Service are governed by Indian law, without giving effect to its conflict of law provisions. Your use of the Service may also be subject to other laws. You expressly agree that exclusive jurisdiction for any claim or dispute with INNOVACCER or relating in any way to your use of the Service resides in the courts of India. No INNOVACCER employee or agent has the authority to vary this Agreement.

INNOVACCER may notify you with respect to the Service by sending an email message to your Account email address or a letter via postal mail to your Account mailing address, or by a posting on the Service. Notices shall become effective immediately.

INNOVACCER reserves the right to take steps INNOVACCER believes are reasonably necessary or appropriate to enforce and/or verify compliance with any part of this Agreement. You agree that INNOVACCER has the right, without liability to you, to disclose any Registration Data and/or Account information to law enforcement authorities, government officials, and/or a third party, as INNOVACCER believes is reasonably necessary or appropriate to enforce and/or verify compliance with any part of this Agreement (including but not limited to INNOVACCER’ right to cooperate with any legal process relating to your use of the Service and/or INNOVACCER Products, and/or a third-party claim that your use of the Service and/or INNOVACCER Products is unlawful and/or infringes such third party's rights).

**DISCLAIMER**

Information, documents or articles or any other form of written statement published on this website do not necessarily represent the official views of the INNOVACCER or of the officials of the INNOVACCER /Website/Platform.  The INNOVACCER, its officials and the platform cannot be held responsible for possible violations of copyright resulting  from the posting of any written material on this website.

**RULES GOVERNING THE USE OF THIS WEBSITE**

This website and its related product/output/analysis are subject to the general Terms and Conditions of the INNOVACCER website.

Your contribution is valuable, as is those of others. Following a few simple rules will ensure that this collaborative platform fosters open and constructive dialogue. When contributing to this website, please:

1. Contribute in a civil and constructive way: abusive language or the transmission of obscene, offensive or illegal content is not accepted.
2. Avoid spamming or posting material that is not related to the discussion topics.
3. Refrain from advertising or posting commercial material.
4. Do not post contributions under another person’s name.
5. Do not use multiple logins.
6. Note that the views expressed here can be personal views. Comments will not be construed as official positions of your employer unless stated explicitly.
7. Only submit materials for which you hold a copyright.
8. Act in good faith and assume others are doing so too. Please refrain from behavior which would lead disagreements to escalate into open conflict.

 When using this website, please keep these in mind that the Innovaccer:

1. Reserves the right to delete or to edit any contribution, and to take action against an account that violates these rules
2. Does not guarantee the validity of the information contributed by non- INNOVACCER sources
3. Will not respond systematically to each contribution.
4. Will monitor the website's content during INNOVACCER working hours (India time)

**General**

None of the provisions of the User Agreement shall be deemed to constitute a partnership or agency between you and INNOVACCER and you shall have no authority to bind INNOVACCER in any manner whatsoever.

Except as explicitly stated otherwise, any notices shall be given by postal mail on behalf of INNOVACCER to **InnovAccer Management Private Limited** **Attn: Legal Department, (D-66 First Floor Sector 63, Noida, UP, India - 201301)** or to the email address you provide to us during the registration process (in your case). Notice shall be deemed given 24 hours after email is sent, unless the sending party is notified that the email address is invalid. Alternatively, we may give you notice by certified mail, postage prepaid and return receipt requested, to the address provided to us during the registration process. In such case, notice shall be deemed given 3 days after the date of mailing.

If any clause of the User Agreement shall be deemed invalid, void or for any reason unenforceable, such clause shall be deemed severable and shall not affect the validity and enforceability of the remaining clauses of the User Agreement.

This Agreement sets forth the entire understanding and agreement between You and INNOVACCER with respect to the subject matter hereof. In INNOVACCER’s sole discretion, INNOVACCER may transfer its rights and obligations (also known as “assign”) under this Agreement without your prior express consent, provided that INNOVACCER assigns the Agreement on the same terms or terms that are no less advantageous to You.

**Grievance Officer**:

In accordance with Information Technology Act 2000 and rules made there under, the name and contact details of the Grievance Officer is published on the Website.

**ARBITRATION**

If any dispute arises between you and INNOVACCER during your use of the Website or Paypal or thereafter, in connection with the validity, interpretation, implementation or alleged breach of any provision of the User Agreement, Paypal User Agreement or the documents they incorporates by reference, the dispute shall be referred to a sole Arbitrator who shall be an independent and neutral third party identified by INNOVACCER. The place of arbitration shall be Delhi. The Arbitration & Conciliation Act, 1996, shall govern the arbitration proceedings. The arbitration proceedings shall be in the English language.

**SEVERABILITY**

If any term or other provision of this Agreement is determined to be invalid, illegal or incapable of being enforced by any rule or law, or public policy, all other conditions and provisions of this Agreement shall nevertheless remain in full force and effect so long as the economic or legal substance of the transactions contemplated hereby is not affected in any manner materially adverse to any party.

**GOVERNING LAW**

The User Agreement, Paypal User Agreement or the documents they incorporates by reference shall be governed and construed in accordance with the laws of India.

**This document is an electronic record in terms of Information Technology Act, 2000 and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.**